



ISO 9001:2015 Quality Policy Statement

Medical Innovation Ltd is an International Healthcare Consultancy. We have established this Quality Policy to be consistent with our strategic direction and the context of our organisation.

The Scope of our business is the provision of Health Planning, Medical Equipment Planning, Medical Equipment Procurement, Asset Management and Planned Preventative Maintenance Services, Internationally.

Our Quality Policy provides a framework for the setting and review of objectives in addition to our goal of satisfying our customer's needs. We shall meet regulatory and legislative requirements and directives. Our commitment to address risks, seize opportunities and continually improve our management system remains paramount to our continued success.

The key principles of our Quality Policy are:

Customer focus: Medical Innovation Limited aims to distinguish itself as a leader in redefining the provision of integrated healthcare services and products and to be recognised for the passion of its people and partners, providing unsurpassed levels of service to its clients, internationally.

Leadership: The Directors of **Medical Innovation Limited** are committed to working with the very best practitioners in the field of Healthcare Facilities, Instrument Manufacture and Service and Repair provision – ensuring that our exacting standards are met.

Engagement of people: We welcome improvement proposals from consultants and other business partners to contribute towards the success of our QMS and the company.

Process approach: Our established and interrelated processes ensure the effectiveness and efficiency of our QMS by adopting the Plan/Do/Check/Act process.

Improvement: We are committed to achieving continual improvement across all aspects of our Quality Management System, business and infrastructure – in line with our strategic direction.

Evidence-based decision making and results: We are committed to analysing decisions relating to our Quality Management System and processes to ensure correct processes are implemented and evidence of results recorded.

Relationship management: Medical Innovation Limited recognises that as an organisation the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both parties to create value and service excellence.

Medical Innovation Limited is committed to Quality Excellence, to meeting the requirements of other interested parties, meeting our statutory and legal requirements and social, environmental and charitable responsibilities.

We have produced **Quality and Strategic Objectives** which relate to this policy and they can be found in document **QMF6.02** - Quality and Strategic Objectives.

This policy is communicated to all interested parties and is published on our website:

www.medi-innovation.com

Authorised by:

Peter Rae, Managing Director

23 November 2021

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